April 27, 2001

Re: 00-0527

Melvin Butler Christy Strawman

Denise Butler Illinois Bell Telephone Company 8231 S. Kimbark 555 E. Cook St., Fl. 1E

8231 S. Kimbark 555 E. Cook St., Fl. 1E Chicago, IL 60619 Springfield, IL 62721

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Dear Sir/Madam:

Enclosed is a copy of the Memorandum from the Hearing Examiner to the Commission regarding recommended action at the Bench Session on April 25, 2001.

Sincerely,

Donna M. Caton Chief Clerk

DMC:bjs Enclosure

Docket No: 00-0527 **Bench Date:** 4/25/01

Deadline: N/A

MEMORANDUM

TO: The Commission

FROM: Deborah King, Hearing Examiner

DATE: April 11, 2001

SUBJECT: Melvin Butler & Denise Butler

-VS-

Illinois Bell Telephone Company

Complaint as to discontinuance of service in Chicago, Illinois.

RECOMMENDATION: Enter Order granting Motion to Dismiss Complaint.

On July 26, 2000, Denise Butler on behalf of Melvin Butler ("Complainants") filed a complaint against Illinois Bell Telephone Company ("Respondent") alleging that Respondent had improperly disconnected the Complainants' telephone service.

Pursuant to notice given in accordance with the law and the rules and regulations of the Commission, this matter came on for a status hearing before a duly authorized Hearing Examiner of the Commission at its offices in Chicago, Illinois. Several more status hearings were conducted while the parties engaged in discovery. Finally, this matter was set for a full evidentiary hearing on March 21, 2001. On that day, Denise Butler appeared and made an oral motion requesting that the case be dismissed. The record was then marked "Heard and Taken."

Accordingly, the Commission grants the Motion To Dismiss and dismisses the proceedings without prejudice.

DK:fs